



## Residential Water Service Application

Applicant Name: \_\_\_\_\_ Driver's License #: \_\_\_\_\_ State: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ SS#: \_\_\_\_\_ Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Place of Employment: \_\_\_\_\_ Work Phone #: \_\_\_\_\_

Email address: \_\_\_\_\_

Spouse's Name: \_\_\_\_\_ Driver's License #: \_\_\_\_\_ State: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

LIST ALL OTHER ADULTS (18 or Over) RESIDING AT THIS ADDRESS:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Service Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
(If different from service address)

Own: ( ) Rent: ( ) Date service to start: \_\_\_\_\_ Do you prefer \_\_\_AM or \_ PM Start Time?

If Renting, name, address, contact of Landlord: \_\_\_\_\_

**\*\* (Attach copy of deed or rental/lease agreement. Required) Rental Agreements Require Additional Deposit\*\***

\*\*\*\* This account and all related information will be kept confidential unless you wish otherwise? ( ) NO Make Public

Under the City of Eastland Ordinance #13-783 Establishing Restrictions Related to the Residency of Sex Offenders:

Will any registered sex offender be residing at this address? \_\_\_\_\_ YES \_\_\_\_\_ NO

### City of Eastland Residential Service Agreement

1. The meter is the property of the City. ONLY City personnel are allowed to turn water off or on at the meter. Per City Ordinance all NEW service connections must have a cutoff valve in place within 2 feet of the meter for access by the owner/occupant before service is turned on.
2. All cross-connections, including irrigation systems, shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly.
3. A deposit of \$150.00 (\*\*\$200 deposit if RENTING\*\*) is required before water service can be turned on in your name. The deposit will be refunded at voluntary service termination and can be applied to any final bill due. \*\*Customers having had utilities disconnected more than two times in any 12-month period will be required to make a deposit twice the standard deposit prior to reconnection after the third involuntary disconnection.\*\*
4. A non-refundable \$25.00 turn on fee is required at the time of this application.

**(READ & SIGN OTHER SIDE)**



## Water Service Agreement

- I. **Purpose.** The City of Eastland is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. The purpose of this service agreement is to notify each commercial customer of the plumbing restrictions, which are in place to provide this protection. The Environmental/Health Department enforces these restrictions to ensure the public health and welfare. Each commercial customer must sign this agreement before the City of Eastland Water Department will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of the agreement.
- II. **Plumbing Restrictions.** The following undesirable plumbing practices are prohibited by the State regulations.
- A. No direct connections between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an approved backflow prevention device.
  - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public water supply shall be eliminated at the service connection by the installation of an air-gap or reduced pressure-zone backflow prevention device.
  - C. No connection that allows condensing, cooling, or industrial process water to be returned to the public water supply is permitted.
  - D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.
  - E. No solder or flux that contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
  - F. In all new water service connections made after March 1, 2004 and in all cases where house service line is repaired or replaced, there shall be one or more approved shutoff valves attached to every supply line on the customer side of the meter.
- III. **Service Agreement.** The following are the terms of the service agreement between the City of Eastland and the water customers.
- A. The City of Eastland will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
  - B. The Customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the City of Eastland or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Department's normal business hours.
  - C. The City of Eastland shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice, which has been identified during the initial inspection or the periodic re-inspections.
  - D. The Customer shall immediately correct any undesirable plumbing practice on their premises.
  - E. The Customer shall, at their expense, properly install, test, and maintain any backflow prevention device required by the City of Eastland. Copies of all testing and maintenance records shall be provided to the City.
- IV. **Enforcement.** If the Customer fails to comply with the terms of this Service Agreement, the Water Department shall, at its option, terminate service or properly install, test and maintain an appropriate backflow prevention device at the service connection. An expense associated with the enforcement of this agreement shall be billed to the Customer.

Applicant Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Spouse/Co-Applicant Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**ATTACH COPY OF DL**

ACCEPTED BY \_\_\_\_\_ this \_\_\_\_\_ day of \_\_\_\_\_,  
(City Employee)



**Sec. 18-68. Meter turn-ons; fees and special services.**

(a) Turn-ons: Customers are requested to have someone present at all business and home locations at the time water is to be turned on in order for the city to determine if there is a leak within the facility. In the event the city is asked to turn on the meter by the customer without someone being present, the city employee will check the meter to make certain it does not reflect a heavy water usage. The city will not be responsible for any water loss or damages.

The city is the only authorized agent to turn water on or off at the meter for service connections, reconnections and service disconnections. Even though the meter and the meter box may be initially purchased by the owner/occupant when the initial tap is made, the meter box and the meter are considered as the property of the city and will be replaced by the city as it may become necessary at no additional cost to the owner/occupant. The city will provide for perpetual maintenance of both the meter and the meter box.

Any property owner, current resident, plumbing or irrigation contractor, and/or general contractor working for the property owner or current resident who may need to turn the water off or on to that property for maintenance or repairs to the water system, may use the city's meter stop (curb stop) to do so. However, anyone who breaks the meter "stop" (curb stop) will be liable for the materials and labor to replace the stop. If the meter "stop" is broken by the owner/occupant, or contractor other than a licensed plumber working for the owner/occupant, the fee will be charged to the owner/occupant in their next subsequent billing statement. If the meter "stop" is broken by a licensed plumber, the plumber will be billed for the charges either on their water bill or a separate billing. The replacement fee during working hours will be a minimum set out in the city's rate and fee schedule section 1800-8, curb stop replacement fees. The fee after working hours will be set out in the city's rate and fee schedule section 1800-8, curb stop replacement fees.

Failure on the part of the responsible party to pay the bill in a timely manner will result in the disconnection of the parties water service at their business and/or home, respectively.

During emergency situations the city will turn on or turn off water at no charge for the initial repair. Any additional calls/trips to turn the water on or off will be charged in accordance with section 18-68(b), Meter turn-ons; fees and special services.

Should any individual turn on the water meter after it has been cut off for nonpayment, the city shall provide the appropriate information to the municipal court judge. The city's code enforcement officer shall also issue a citation to the registered occupant of the structure advising them they must appear before the municipal court judge within ten days of the receipt of said citation. The meter will also be either locked or pulled at the discretion of the water superintendent. Unauthorized individuals who turn on the city's water meters will be charged with "theft of service."

(Ordinance 694 adopted 9/22/04)

**Sec. 18-81. Shutoff valves.**

In all new water service connections made after March 1, 2004 and in all cases where house service line is repaired or replaced, there shall be one or more approved shutoff valves attached to every supply line on the customer side of the meter.

(Ordinance 694 adopted 9/22/04)